

Consumer Terms & Conditions of Sale

PLEASE READ THESE TERMS OF SALE CAREFULLY BEFORE PLACING YOUR ORDER AND PRINT A COPY OF THESE TERMS AND YOUR ORDER FOR FUTURE REFERENCE

1 Formation of the contract

1.1 These terms of sale apply to all goods supplied by Reidl Imaging, registered in France FR94390820173 ("the Supplier")

1.2 No contract exists between you and the Supplier for the sale of any goods (the "Contract") until the Supplier has received your order and payment of the price for the goods and delivery charge and then confirms acceptance of your order by sending you confirmation in writing or by email to the address or email address you have given. Once the Supplier does so, there is a binding legal contract between us

1.3 The contract is subject to your right of cancellation (see below)

1.4 The Supplier may change these terms of sale without notice to you in relation to future sales

2 Description and price of the goods

2.1 The description and price of the goods you order will be as shown on the Supplier's website at the time you place your order

2.2 Supply of the goods is subject to availability. If on receipt of your order the goods you have ordered are not available in stock, the Supplier will inform you as soon as possible, and refund or recredit you for any sum that has been paid by you or debited from your credit card for the goods

2.3 Every effort is made to ensure that prices shown on the Supplier's website are accurate at the time you place your order. If an error is found, the Supplier will inform you as soon as possible and the Supplier shall not be required to sell the goods at the price shown but shall be entitled to offer you the option of reconfirming your order at the correct price or cancelling your order. If you cancel, the Supplier will refund or recredit you for any sum that has been paid by you or debited from your credit card for the goods

2.4 The price of the goods shown on the Supplier's website are exclusive of delivery charges, but inclusive of credit card handling charges and VAT. For orders made from France or the European Union (EU), 19.6% VAT is added.

2.5 Prices are shown in Euro

3 Payment

Payment for the goods and delivery charges can be made by any method shown in the Supplier's website at the time you place your order

4 Delivery

4.1 The goods you order will be delivered by the method specified on the Supplier's website to the address you give when you place your order

4.2 If delivery cannot be made to your address, the Supplier will inform you as soon as possible, and refund or recredit you for any sum that has been paid by you or debited from your credit card for delivery less the Supplier's reasonable delivery charge

4.3 Every effort will be made to deliver the goods as soon as possible after your order has been accepted, and in any event within 30 days of your order. However, the Supplier will not be liable for any loss or damage suffered by you through any reasonable or unavoidable delay in delivery

4.4 You will become the owner of the goods you ordered and responsible for risk or loss of or damage to them once they have been delivered to you

5 Your right of cancellation

5.1 You have the right to cancel the contract at anytime up to the end of seven working days after you receive the goods (see below). A working day is any day other than weekends and bank or other public holidays

5.2 To exercise your right of cancellation, you must give written notice to the Supplier by hand or post, fax or email, at the address, fax number or email address shown [below,] giving details of the goods ordered and (where appropriate) their delivery

5.3 If you exercise your right of cancellation after the goods have been delivered to you, you will be responsible for returning the goods to the Supplier at your own risk and cost. The goods must be returned to the address shown [below]. You must take reasonable care to ensure the goods are not damaged in the meantime or in transit

5.4 Once you have notified the Supplier that you are cancelling the contract, the Supplier will refund or recredit you within 30 days for any sum that has been paid by you or debited from your credit card for the goods

5.5 If you do not return the goods delivered to you or do not pay the cost of delivery, the Supplier may charge you, or deduct from the amount to be re-credited, a sum not exceeding the direct costs of recovering the goods

6 Warranty

6.1 If the goods delivered by the Supplier are not what you ordered or are damaged or defective or the delivery is of an incorrect quantity, the Supplier shall have no liability to you unless you notify the Supplier in writing at its contact address of the problem within 7 working days of the delivery of the goods in question.

6.2 If you do not receive goods ordered by you within 30 days of the date on which you ordered them, the Supplier shall have no liability to you unless you notify the Supplier in writing at its contact address of the problem within 40 days of the date on which you ordered the goods.

6.3 If you notify a problem to the Supplier under this clause 6 its only obligation will be, at your option:

6.3.1 to make good any shortage or non-delivery;

6.3.2 to replace or repair any goods that are damaged or defective; or

6.3.3 to refund to you the amount paid by you for the goods in question.

6.4 The Supplier shall not be liable to you by reason of any representation (unless fraudulent) or any implied term, or any duty at common law, or under the express terms of the Contract or these terms and conditions, for loss of profit or for any indirect special or consequential loss or damage, costs expenses or other claims or compensation whatsoever (whether caused by the negligence of the Supplier, its employees or Agents or otherwise) which arise out of or in connection with the supply of the goods (including any delay in supplying or any failure to supply the

goods in accordance with the Contract or at all) or their use by you and the Supplier shall have no liability to pay any money to you by way of compensation other than to refund to you the amount paid by you for the goods in question.

6.5 You must observe and comply with all applicable regulations and legislation, including obtaining all necessary customs, import or other permits to purchase goods from the Supplier's website. The importation or exportation of certain of the Supplier's goods to you may be prohibited by certain national laws.

6.6 Notwithstanding the foregoing, nothing in these terms and conditions is intended to limit any rights you might have as a consumer under applicable local law or other statutory rights that may not be excluded nor in any way to exclude or limit the Supplier's liability to you for any death or personal injury resulting from its negligence.

7 Data protection

7.1 The Supplier will take all reasonable precautions to keep the details of your order and payment secure, but unless the Supplier is negligent, the Supplier will not be liable for unauthorised access to information supplied by you

7.2 The Supplier does not disclose buyers' information to third parties other than when order details are processed as part of the order fulfilment. In this case, the third party will not disclose any of the details to any other third party.

7.3 Cookies are used on this shopping site to keep track of the contents of your shopping cart, to store delivery addresses if the address book is used and to store your details. You can turn off cookies within your browser by going to 'Tools | Internet Options | Privacy' and selecting to block cookies. If you turn off cookies, you will be unable to place orders or benefit from the other features that use cookies.

8 Applicable law

These terms of sale and the supply of the goods will be subject to French law, and the French courts will have jurisdiction in respect of any dispute arising from the contract

9 General

9.1 If any provision of these terms and conditions is held by a Court or other competent authority to be invalid or unenforceable in whole or in part the validity of the other provisions of these terms and conditions and the remainder of the provision in question shall not be affected thereby

9.2 The Contract and these terms and conditions shall be governed by the laws of France

9.3 Both you and the Supplier hereby submit to the non-exclusive jurisdiction of the French courts

9.4 The Supplier may assign the Contract and the rights and obligations under the Contract

9.5 The Contract is personal to you and you may not assign or dispose of any of your rights or obligations under the Contract

9.6 The Contract between you and the Supplier and these terms and conditions constitutes the entire agreement and understanding of the supplier and you and supersedes any previous agreement between those parties relating to the subject matter of the Contract. You acknowledge and agree that in entering into the Contract you do not rely on and shall have no remedy in respect of any statement, representation, warranty or understanding (whether negligently or innocently made) of any person other than as expressly set out in these terms and Conditions. The only remedy available to you shall be for breach of contract under the terms of these terms and Conditions. Nothing in this sub-clause shall however operate to limit or exclude any liability for fraud.